

MSC Fall Full Membership Meeting
Helena: Holiday Inn Helena Downtown

October 6, 2006

9:00 – 9:45 Welcome and Intro of MSC Exec Committee:

Welcome

Introduction of Exec Committee:

Sue Sillick: Chair

Alice Meister: Large Public

Marilyn Trosper: Small Public

Beth Chestnut: Schools

Ann Rutherford: Academic/Special

Jane Gardner: Member at Large

Staff: Sarah McHugh, Mike Price, Jennie Stapp, Bruce Newell

Fiscal Agent: Claire Morton

Roll Call

Introduction of new members: OPI, Lima School, DEQ, Frenchtown School, Big Fork High School, Missoula International, Roosevelt County Library. Alberton K-12.

Approval of Last Meeting's Minutes May 2, 2006 Missoula

Bridget Johnson moved and Judy Meadows second to accept minutes as presented. Motion carried unanimously.

Agenda change:

MSC Troubleshooting: How can MSC central/ MSC members improve things? Moved from 1:00-2:00 PM to 11:00-12:00 PM.

9:45-10:00

Budget Update (Claire Morton)

No action update, it was approved last spring. There are new libraries coming in. Projected budget is \$69,543.04. So far \$66,596.04 has been received; one library has not paid yet. The new library revenue is coming in.

You will notice that your agenda notes a new position; there is no new position. It is filled by Jennie Stapp, MSC Technical Assistant.

As we move up to the new level of 700,000 title records, the revenue is good to go. (Will not reach the new level this year.) LSTA expenses: pass through item.

A DVD-Ram drive was purchased for the MSC network. A back-up of the system will be made before upgrading. Normal authority maintenance is in April, a complete scan to OCLC happens each June.

Catalog Maintenance.

Big project with OCLC means having clean OCLC numbers inserted. Did a lot of good, matches at no extra cost from OCLC, part of the contract. Change the hook to our catalog via MLNCAT from ISBN to the 035 (OCLC number).

Director Station

Maintenance due next year. There was a lot of positive feedback for Director Station

Training

There are some changes in how to spend training funds. New library training too much and wasn't getting spent, so this has been reduced to \$500 for 3 days of required training.

Would a mileage reimbursement help? Please let us know.

EPS (Enterprise Portal Solution) – coming by default, within a year or two. Our price is locked in with earlier agreement with Sirsi.

Consortial version is in beta now.

10:00-11:00

MSC Trouble Shooting: How can MSC central/MSC members improve things?

ITSD consultants were planning on attending, but were not able to attend. Sarah will contact them after our meeting.

The summer had issues; some called it the summer of Java.

We in Helena want to respond to you, on central or local issues, please report. Communication is an important tool in fixing the problems.

Is there a better way to gauge who has trouble? Could the consortium identify “canaries” libraries? (Libraries from various ISP who will respond and tell how it is for that location.) This may cut down on the annoyance of asking test cases. Phone call with SIRSI has confirmed “dog of a client”, not a sound program. We moved to Java Client because we thought we had to; now know that either Java or C- Client can be used with GL3. One problem is that it is a resource hog, causing a lot of problems. Only one version of Java Runtime was also an issue. However, Java is an intensive resource. Every customer using the Java version we are currently on is having problems.

Adding new libraries does not affect the speed. The client is to blame for the problem with speed.

Mike upgraded the test to GL3.1 and the known issue with Oracle sites immediately appeared. Sirsi is now advising that we move to GL3.0 for now, if they cannot address the known Oracle issue now.

All AIX site delayed in move to GL3.1 because of Oracle issue.

We need to know how to help you better. We are learning along with you. We will plan to hire a traveling techie – and have had offers to help.

Part of the problem is that there are also several local issues that we cannot resolve for you.

Bandwidth issues

Adding another line just for Workflows?

Some libraries want to revert back to C-client during waiting period. Not an option because of having to remove property files on the server.

24-48 hours down time to do upgrade.

Schedule time to do our production.

Members asked our tech team if there is anyway that we could help you out and bring more pressure on SIRSI. It was brought up that it might be beneficial if someone would represent the voice of the libraries instead of everyone calling SIRSI. Using financial pressure was also brought up as an idea to catch SIRSI's attention. It was stated that SIRSI has done awful lot for the consortium. That we are one of their few clients that has a very unique pricing schedule.

Some libraries are satisfied, patience is something we need to have. We are a big state with a lot of different needs.

Ann Rutherford stated things are a lot smoother than four other times she has had the experience of changing systems. There are worse. We have a great staff in Helena working for us. There is no extra financial cost. New Jersey is bigger than us and they are happy with the system. Montana dealing w/ DSL (dial-up) various IP not as advanced as a T-1 or T-3.

Back-up server other than just in Helena. Getting a building for just our servers

Jennie – Local Issues

Have tech people look at local system (August issue)

Very resource intensive

512 Mgs of RAM just for Workflows

Sirsi advising at least 1GB of RAM

Amount dedicated broadband (the heartbeat) maintains at 10k bandwidth per client

DSL just for those Workflows station you'll see difference during the day (traffic flow) sweep of network tools monitor flow also set parameters http ftp traffic, downloads within the library

Jim at Missoula Public using these tools

Reservations about wireless client hops from ISP logging in seems to be a problem not internet searches improved when have static IP address another tool – web x (tool has been using for training) connect to and use to a remote station

*Look at all those machines and grammar without actually being there no cost to libraries central cost

Ann Rutherford – motion for a creation of a petition that we would have all the members sign and then fax it to SIRSI. Mike Ober seconds the motion and the motion was carried unanimously.

3 problems

Network conductivity – Montana issue

Central server – Montana issue

Slowness – SIRSI

Michael Ober – “if some of our users have problems than we all have problems”

BREAK 11:00 – 11:15

11:15 – 12:00

Update on MSC Fiscal Management (Darlene Staffeldt)

5 proposals EPP

State library upgrades

Disapprove – New position for public assess

Pending – funds for Heritage and Information System

Pending – bring financial to state from Missoula

Disapprove – fund state library staff

Disapprove – fund OCLC / courier

Not overly successful

Target money (100,000) toward 1st request

No PPE money

2 pieces on legislation

Permanent Public Access pending state wide information access

4th piece look at statue for some flexibility

Pending for database/OCLC/ILL reimbursement

What does this mean? It shows that they are okay

MSL staff met with administration to set up account for MSC, to bring the fiscal management under the state. Visited with MSL attorney about possibility. Does fit the statues. Will be able to continue the contracts that you are currently signing and basically have same structure. MSL commission cannot change things without our input.

Legislature's decision: end April or May.

Darlene will let everyone know which commissioners to talk to.

Bruce's retirement was discussed. There was a decision not to replace MLN director. There will be reassignment of positions; for example, reassign Darlene's job description/Bruce's former.

Library development director – Bob Cooper

Bridget Johnson moved that the board look at funding a network help regionally. Donna Worth seconds it

Cheri Hesser suggested the amendment to see other volunteers and consultants.

Bruce suggestion modify the motion/ Judy Meadows second it / unanimous vote

Susane – modify the motion

Amendment MSC Executive Committee oversee implementation of corrections to local connectivity through own office and other volunteer and consultants

Bird of Feather Reports

Jim Kammerer - special and academic libraries

Not happy with Workflows and client

Looking forward to upgrade

Molly said MT Historical is fully staffed.

Beth Chestnut – schools

Joys – similar to what has been said

Important to facilitate personal connections so you can call and have one of your peers help you.

Concerns – being squeezed to do more with less. Isolated only librarian with district or school.

Sometimes need to stand up to school administrator. Didn't have Java Client issues as others. Encourage gathering in May.

Marilyn Trosper – small public libraries

High points

Training isn't meeting individual needs

How train trainer and web x help

Basic e-mail etiquette use signature

Talk Java – explain complex issue and answers light at the end of the tunnel add staff list of problems

IBISTRO is timing out

Concerns of time management

Goals behind cost formula

Nancy Brennan – 10 top reasons that joined MSC

Bridget Johnson – large libraries

Heard many of the same concerns in their meetings

Trouble connecting expression of frustration

Kim Crowley was on phone call with Sirsi and helped work through issues; Sarah also came and assisted with issues.

Tech support for other libraries. Felt state doing as much as possible, great support.

Cheri Heiser staff time management and how to serve public always convey positive attitude toward public

Work on petition and look at revised copy

Alternative ongoing cost formula

1:00 – 2:00

Alternative ongoing cost formula presentation (Claire Morton, MSC Exec Comm.)

Goals

1. Eliminate inaccurate variables such as total operating expenditures
2. pulls applicable info directly from the system
3. encourage the membership to take responsibility for a cleaner database for items and users
4. encourage the potential for circulation

Recommending cost formula handed out

Disclaimer: libraries list by year 2005 we don't have current figures

Worked with several different formulas and plugged in a variety of numbers

Choose the least changes for the most libraries.

Claire will have the cost formula revised in the next two weeks

Suggests share the motivational ideas with each other so can get library board on board if increase cost.

Need new cost formula by Feb so can go in budget

Here's what going to do: Claire play with user share and title share. To executive committee via e-mail.

To rest of you, depending on comment: have votes by March 1st.

2:00-2:45

EPS/ Rooms Presentation (Mike, Sarah, Jennie)

iBlink (not being updated or improved)

Replaced with EPS/Rooms

Hosted solution (like Cerritos College) (replace IBISTRO)

Will not cost us any additional

Allows cookies to save password

Mike demonstrated a single library instance of EPS. The consortia does not exist, but is in beta.

The administrative staff would set-up, BUT allows for each individual library to go into their implementation for their own needs. Rooms Builder allows for greater customization.

We are purchasing unlimited Rooms Builder.

(Ex. MT room, genology room, etc)

Could take place of your library website

There is a default page but you can change it.

There are problems with this product though: when you find e-book doesn't have 856 tag

Sample library's advice: don't rush

Single search: EBSCO, Infotrac, other databases: with single search integrated into the website

We are not purchasing the Single Search

Mike has noticed hosted EPS sites slower than other sites. We will purchase an EPS server for Helena and therefore it may be faster.

Suggestion as a state we could have a kids room so everybody doesn't have to do one. Have to be collaborative. Have to catalog in similar way. Database access can be separate. All of this is a way down the road.

2:45-3:00

BREAK

3:00-3:30

Overdrive Presentation (Missoula Public)

Claire Morton presented information about Overdrive, which allows libraries to offer downloadable files that can be played on MP3 players. Purchase of Overdrive records, requires SIP2 connection for each library. Members asked Claire to look into this more fully, with help from the State Library.

3:30-4:00

Wrap ups:

Sirsi-Dynix 2007 Super conference

There is a SIRSI super conference February 18-21 in Colorado Springs. MSC can send 4 people plus system administrator.

Location and Date for Spring Full Membership meeting – Bozeman Public Library, May 4, 2007

Meeting adjourned at 3:50 PM

Minutes submitted by Dawn Kingstad